



Mr. Craig S. Kahl
Adventure Information Technologies
612 1/2 Frederick Rd
Baltimore, MD 21228

Dear Craig,

Thank you and your staff for our custom-designed website, www.mdauto.org. I spent almost an entire year researching potential methods to update and improve technology at the Association and with your constant attention and wonderful insight; I finally decided to improve our existing website.

The new site is a culmination of everything that I hoped to provide to our members. It's very comforting to have the continual support of your staff. Flavia has done a fabulous job and she is so timely when I have any questions, concerns or changes that should be made to the site. As for myself, I've found the system very easy to work with and my questions are easily answered-when I have them. Another aspect that I appreciate after working with AWP is that we can add new options to the website as those needs may arise.

Thank you again for completing this task and for being there with me every step of the way.

Sincerely,

A handwritten signature in black ink that reads 'Katie'.

Katie Jones